



Enterprise Payment System

Release 3.3.0.0

Pre-Release Notes

CHANGE 1.0

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NOTE: Enterprise Payment System (EPS) issues are identified by ALM Item ID and cross-referenced with ALM Requirement ID (9999-R) where available. EPS enhancements, updates, and new functionality entries are identified by ALM Requirement ID (9999-R).

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1.0 Introduction

On Sunday, May 20, 2018, the United States Postal Service will implement the following software change:

- Enterprise Payment System (EPS) Release 3.3.0.0

These Pre-Release Notes provide the contents of the release and affected subsystems.

The section titled **Corrections to Known Issues** is derived from External Trouble Reports (ETRs) and Engineering Change Requests (ECRs) for inclusion in this release.

This document is prepared based on the knowledge available at the time of its publication and any element may be subject to change prior to publication.

2.0 Enterprise Payment System (EPS) Enhancements, Updates, and New Functionality

2.1 Account Overview Spending History

On the EPS Account Overview page the Products & Services link for Commercial Mailing has been renamed to Commercial Mailing & Shipping Activity.

- Selecting the Commercial Mailing & Shipping Activity link will display the Commercial Mailing & Shipping Activity Spending Summary. On the Spending Summary a section has been added below the Mail Class section that will display a summary for Package Platform Network Returns. [976-R](#), [977-R](#), [978-R](#)

2.2 Automated Clearing House (ACH) Debit Returns

Resubmission Date column has been added to the ACH Debit Return Report that will display the date a return will be resubmitted for payment.

2.3 Automated Clearing House (ACH) Debit Verification

EPS customers will receive eMail notification of the status of their ACH debit micro-transaction submitted as part of the ACH debit verification process. If the ACH debit micro-transaction is rejected, notification will provide the reason that the rejection, along with instructions on the next steps necessary for correction.

Upon rejection of the ACH micro-debit transaction, the verification link will be disabled for the payment method. If the customer is eligible for retry, they may retry the micro-debit transaction after correcting the issue(s) that prompted the rejection. The customer may retry the verification process up to the maximum number of retries allowable for the payment method. A Retry link will be available on the Manage Payment Methods page to allow the customer to re-initiate another pair of micro-debit transactions for verification directly from the page without re-entering the account information except as needed to make account corrections. Once the retry is initiated, the verification link will be re-enabled.

If the initial ACH micro-debit transaction is rejected and the customer is *not* eligible to retry the verification (either has already used the maximum allowable number of retries, or the ACH debit return specifies retry capability is disallowed), the verification link will be disabled for the payment method, and the payment method will be suspended. The customer will be notified via eMail message of the payment method suspension, and be advised as to the next steps available to them. [990-R](#)

For EPS customers whose ACH debit returns include Enterprise PO Boxes Online (EPOBOL) transactions, Retrun amount will be applied against the Trust balance if there is sufficient funds to cover all the transactions without going negative. When the Trust balance is not sufficient to cover all of the Return transactions but the balance is sufficient enough to cover the EPBOL portion this amount will be deducted from the Trust balance. [1009-R](#)

ACH Debit Returns that meet the criteria for resubmission will not be immediately deducted from the Trust Balance. After the maximum number of resubmissions the ACH Debit returns will be deducted from the Trust Balance. [1010-R](#), [1011-R](#)

2.4 EPS Transaction History Report

The EPS Transaction History Report will be updated to improve visibility and clarity of the information displayed. The report columns will be reordered so that the most relevant information is visible without scrolling to the right. The updated report will display the columns in the following order (left to right): Transaction ID, Date, Amount, Transaction Type, Description, Detail (currently Product ID), EPS Account Number, EPS Account Nickname, Business Location, Payment Method, Original Transaction ID.

On the Transaction History Report customers will now be able to drill down to the Transaction History Report Drill by double clicking on the ACH Debit aggregate daily transaction. This will display the ACH Debit transactions that make up the daily aggregate total sent to the customers bank.

Additional enhancements to the EPS Transaction History Report include:

- The “Description” column will display a description of the *PostalOne!* System transaction type in place of the 1- or 2-character code that is currently displayed.
- Purchase transactions will be grouped by mail class and transaction date.
- The mail class description for Return Services transactions will display as “USPS Returns”. For example, “Priority Mail Return Service” will display as “Priority Mail USPS Returns”. [984-R](#), [985-R](#), [998-R](#), [1021-R](#)

2.5 Manage Permits

When *PostalOne!* System customers create a new permit using the Online Permit Creation module, the system will check whether the user has access to the Manage Payment service in order to create a new Enterprise Payment System (EPS) account and/or link the permit to an account. Users that have access to the Manage Payment service will be provided with a list of the Customer Registration IDs (CRIDs) to which they have access. An informational message will be displayed to notify users who do not have access to the Manage Payment service. [986-R](#)

For *PostalOne!* System customers with one or more EPS accounts, the Online Permit Creation module will display a list of the existing EPS accounts to which the user can link a new permit. The linkage will be able to be completed at the time the new permit is created, directly from the Online Permit Creation pages, without the user having to navigate to EPS separately to complete the link. Existing business rules will apply in creation of the link. [987-R](#), [989-R](#)

The *PostalOne!* System Online Permit Creation module will enable customers to set up a new EPS account directly from the Online Permit Creation pages when opening a new permit. This will eliminate the step of the user navigating to the EPS pages separately. [988-R](#)

Messaging will be added to the EPS Manage Permits page to provide an explanation in cases where a permit linkage is displayed on the page as “read-only”. The message is: “If the linked Enterprise Payment account is displayed as read-only, that indicates that either you cannot Manage Payment Activity for that EPS account or Manage Mailing Activity for the CRID associated to the permit. If you have sufficient permission but you are unable to change the linkage, confirm the account is in good standing (e.g., the trust balance on the currently associated EPS account is not negative, and the EPS account you would like to change to is active).” [1007-R](#)

For any permit that is linked to an EPS account with a negative Trust balance, customers will not be able to link that permit to another EPS account without resolving the negative balance. Selection of another EPS account will be disabled on the Manage Permit page until the ACH Trust balance on the linked account is greater than \$0.00. [999-R](#)

2.6 Notifications

EPS micro-debit return notification eMail messages will be updated to add spaces between paragraphs for improved readability. The last line of the message will also be updated to provide clear information on contacting the Enterprise Payment Help Desk in the event of questions. [1000-R](#)

3.0 Enterprise Payment System (EPS) - Corrections to Known Issues

3.1 Notifications

The Maximum Value Threshold default value to trigger a transaction notification from the automated EPS Notification process will be raised from \$5.00 to \$5,000.00. [935](#)

3.2 Reports

- The EPS Transaction History Report will be corrected to remove the extraneous text “CHK” from the description for Check Return transactions. The description for Check Return transactions already contains text designating it as a check along with the check number (i.e., “CK xxxxx”). The additional text “CHK” at the beginning is unnecessary and will be removed. [890 \(993-R\)](#)
- The EPS Transaction History Report will be updated to consistently include the check number of the returned check in the Product ID column for Check Return transactions, regardless of the deposit method. Currently, the EPS Transaction History Report displays this information for Mobile Deposits, but it is missing for Retail Deposits, even though the returned check information is entered for both types of deposits. [888 \(994-R\)](#)

3.3 Transactions

An issue will be corrected to prevent Deposits to EPS accounts from erroneously failing submission. The process currently uses a Submission ID that is not unique resulting in some deposit transactions being returned as duplicates since they have the same Submission ID as the *PostalOne!* Submission ID. The submission process will be updated to use a unique Submission ID to resolve the issue. [1005](#)

4.0 Document History

Date	Version	Section	Description